PRESS RELEASE

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VENTURA SUPERIOR COURT PROVIDES UPDATE ON TEMPORARY UNAVAILABILITY OF CERTAIN ONLINE SERVICES

SUPERIOR COURT OF CALIFORNIA
COUNTY OF VENTURA
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Matthew P. Guasco
Presiding Judge

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Kate Bieker
Court Executive Officer,
Clerk of the Court and
Jury Commissioner

VENTURA, CA — The Superior Court of Ventura County is providing an update regarding the temporary unavailability of certain online services following a cybersecurity concern identified by Journal Technologies, Inc. (JTI). Beginning November 13, 2026, JTI took certain public-facing services offline as a precautionary measure in response to a heightened cybersecurity risk. The disruption has affected approximately 20 California Superior Courts that utilize JTI services. For Ventura Superior Court, the disruption has temporarily affected the Civil, Probate, and Small Claims public access portal, which allows the public to search for case information online, as well as the JTI electronic filing service and eDelivery for certain Family Law filings.

Electronic filing through other service providers remains fully operational. JTI's electronic filing service is only one of many that is available for electronic submissions. The Court continues to receive and process electronic filings through other approved electronic filing service providers as usual. Accordingly, electronic filing is not completely unavailable, and attorneys and litigants may continue to submit documents electronically through these other providers.

The Court's internal case management systems have not been affected, and Court operations continue. In addition, other public access services remain available through the Court's website, by telephone, and in person at the courthouses. Members of the public who need assistance accessing case information may contact the appropriate Court office or visit the courthouse for assistance. Additional information about available Court services and updates can be found on the Ventura Superior Court website.

The Court recognizes the disruption and inconvenience these temporary service interruptions cause for attorneys, litigants, and members of the public. The Court is continuing to work with JTI regarding restoration of the affected services. As of November 20, 2026, JTI electronic filing service has been restored. The Court will provide updates as additional information becomes available. The Ventura Superior Court appreciates the public's patience and understanding as efforts to restore these services continue.

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