



# Superior Court of California

COUNTY OF VENTURA  
Hall of Justice  
800 South Victoria Avenue  
Ventura, CA 93009

*Michael D. Planet*  
Executive Officer/Clerk  
and Jury Commissioner

## **FOR IMMEDIATE RELEASE**

Date: May 14, 2021

Contact: Robert Sherman  
Assistant Executive Officer  
(805) 289-8514

## **VENTURA SUPERIOR COURT LAUNCHES SELF-HELP CALL CENTERS**

The Ventura Superior Court has launched Self-Help Call Centers to assist self-represented litigants with accessing self-help services, such as scheduling an appointment, signing up for a webinar, and obtaining forms and written instructions.

Call Center staff will triage the case and then direct the litigant to the appropriate options for self-help services. The Call Centers will not provide the full range of available self-help services.

For Civil issues, self-represented litigants may contact the Civil Self-Help Call Center at (805) 289-8812. The Center accepts calls from 1:30 p.m. to 3:30 p.m., Monday through Friday, except for court closures and holidays. Spanish language assistance is also available.

For Family Law issues, self-represented litigants may contact the Family Law Self-Help Call Center at (805) 289-8732. The Center accepts calls from 1:30 p.m. to 3:30 p.m. on Mondays, Wednesdays, Thursdays, and Fridays, except for court closures and holidays. Spanish language assistance is also available. The Family Law Self-Help Center is closed on Tuesdays.

Self-represented litigants may call the Self-Help Call Center lines outside of the hours of operation for recorded information, which is also available in Spanish.

All information regarding the Call Centers, accessing court forms, e-mailing the Self-Help Centers, and registering for remote appointments may also be found at [ventura.courts.ca.gov/self-help](http://ventura.courts.ca.gov/self-help).

# # #