

## VENTURA SUPERIOR COURT COLLECTION UNIT

Collection representatives are available to answer telephone calls at **(805) 639-5010** between 8:00 am to 5:00 pm Monday through Friday.

You may also reach the Collection Unit at the following email address: [court-collections@ventura.courts.ca.gov](mailto:court-collections@ventura.courts.ca.gov)

### The following matters can be handled over the phone:

- Payments and Payment arrangements
- Financial Evaluation
- Extensions
- Calendaring (Infraction Collections cases only)
- Change of address or phone number
- Information on how to submit an Ability to Pay Request
- Request a modification of an existing payment arrangement

### Q: Can I pay by credit card?

A: Yes. We accept VISA, MasterCard, American Express and Discover cards. Please have your case number ready and call: (571) 402-2234. A convenience fee of \$5.50 will be charged to use this service.

### Q: Can I make a payment in person?

A: In person payments can be made at the exterior Walk-up windows at the Ventura or Simi Valley Courthouse between the hours of 8:00am and 4:30pm Monday through Friday.

### Q: Where can I mail my payment?

A: Mailed payments can be sent to the Superior Court Collection Unit at the following address:  
Superior Court of California, County of Ventura  
Collection Unit, Room 205  
P. O. Box 6489  
Ventura, CA 93006-6489

Make your check or money order payable to SCCU. Include your case number on the check or money order. Please do not mail cash.

### Q: How do I remove the Failure to Appear hold on my driver's license?

A: If you have a Failure to Appear (FTA) hold/suspension on your driver's license, you have the option to pay in full, set up a payment plan with the collections department, or appear in court before a Judicial Officer to release the hold.

### Q: Why was my case referred to an outside Collection Agency?

A: The Ventura Superior Court Collection Department works with several Outside Collection Agencies when cases are delinquent. If your case has been referred, you will need to work with the agency handling your case to set up payment arrangements or make payments.

Franchise Tax Board – Court Ordered Debt (916) 845-4064  
Harris and Harris (855) 319-7317  
Integral Recoveries (866) 528-6886  
Alliance One (877) 541-8420